

Appendix 10: Lone Star Circle of Care Information

Lone Star Circle of Care is a private, 501c3 organization whose mission is a commitment to “the energetic and steadfast pursuit of quality, accessible and sustainable primary healthcare for Williamson County residents, focusing on the uninsured and underserved.” In 2008, LSCC will provide at least 90,000 patient visits to uninsured and underinsured adults and children. We currently operate 8 community health clinics, and have plans for continued expansion in an effort to increase access to care. Lone Star Circle of Care’s core services include preventive, primary and acute care for adults and children; chronic disease care; general dentistry for adults and children; adult psychiatry and therapy; child & adolescent psychology and therapy; comprehensive OB/GYN and women’s health services; and medications.

Table 1: List of Facilities

The following table lists the locations to be served by this RFP:

Location	Address	Current Hours of Operation (Subject to Change)
Lone Star Circle of Care (LSCC) Administration	1500 West University Avenue Georgetown, TX 78628	Monday (M) thru Friday (F) 8 am to 5 pm
Georgetown Community Clinic (GCC): Adult	701 East University Avenue Georgetown, TX 78626	M thru F 8 am to 5 pm
GCC: Pediatric	612 East University Avenue Georgetown, TX 78626	M thru F 8 am to 8 pm
GCC: Dental	950 West University Avenue – Ste.104 Georgetown, TX 78626	T thru F 8 am to 5 pm
Granger Medical Center	115 West Davilla Granger, TX 76530	M thru F 8 am to 5 pm
Round Rock Community Clinic	1099 E. Main Street – Ste.200 Round Rock, TX 78664	M thru F 8 am to 5 pm
LSCC OB/GYN	2300 Round Rock Ave - Ste 106 Round Rock Professional Bldg Round Rock, TX 78681	M thru F 8 am to 5 pm
Round Rock Health Center	2120 North Mays, Suite 430 Round Rock, Texas 78664	M, W, F 8 am to 5 pm T, Th 8 am to 8 pm
Round Rock Dental Center	905 IH35N Suite 109 Round Rock, TX 78664	M thru Th 8 am to 5 pm
LSCC Learning & Wellness Center	2120 North Mays Suite 490 Round Rock, TX 78664	M, W, F 8 am to 5 pm T, Th 8 am to 8 pm
LSCC Billing Department	614 E. University Avenue Georgetown, TX 78626	M thru F 8 am to 5 pm

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Table 2: LSCC Telephone Equipment Inventory

Phone Switch Information				
Location	Brand	Model	Functional Summary	Managed By
Administration	Nortel	Norstar	Serves administration site only	JMF/LOT
GCC Pediatric Clinic	Nortel	Norstar	Serves both Pedi and Billing	JMF/LOT
GCC Adult Clinic	Nortel	Norstar	Serves GCC Adult site only	JMF/LOT
Round Rock Community Clinic	Nortel	Norstar	Serves RRCC site only	JMF/LOT
GCC Dental Clinic	N/A	N/A	Serves GCC Dental site only	JMF/LOT
Granger Medical	Nortel	Norstar	Serves Granger facility only	JMF/LOT
Round Rock OB/Gyn	Nortel	Norstar	Serves RROB facility only	JMF/LOT
LSCC Billing	Nortel	Norstar	Serves both Pedi and Billing	JMF/LOT
Round Rock Health Clinic	Avaya	Merlin Magic's	Serves RRHC & Wellness Center facility only	JMF/LOT
Round Rock Dental Clinic	N/A	N/A	Serves RRDN facility only	JMF/LOT
LSCC Health & Wellness Center	Avaya	Merlin Magic's	Serves RRHC & Wellness Center facility only	JMF/LOT

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Table 3: Lone Star Circle of Care Server Inventory (and Network Information)

Server Name	Server type	Redundancy	Model	Vendor	Proc num	Proc model	RAM	On San	RAID	Application
GCCPDC1	Windows Server 2003 SP2	YES	Power Edge 2800	Dell	Dual 2800 Mhz	Intel	2 Gb	N/A	Split backbone: RAID1: O/s RAID5: Data	PDC/Intranet
GCCEXCH	Windows Server 2003 SP2	YES	Power Edge 2800	Dell	Dual 2800 Mhz	Intel	3 Gb	N/A	Split backbone: RAID1: O/s RAID5: Data	MS Exchange Server
GCCFILE	Windows Server 2003 SP2	YES	Power Edge 2800	Dell	Dual 2800 Mhz	Intel	3 Gb	N/A	Split backbone: RAID1: O/s RAID5: Data	File/Print & Accounting software
GCCSMTP	Windows Server 2003 SP2	YES	Power Edge SC1420	Dell	Dual 2800 Mhz	Intel	1 Gb	N/A	RAID1	WWW / Email scanning gateway (Symantec)
GCCPROJ	Windows Server 2003 SP2	YES	Power Edge SC1420	Dell	Dual 2800 Mhz	Intel	2 Gb	N/A	RAID1	MS Project Server 2003 SP3
GCCQS01	Windows Server 2003 SP2	YES	Power Edge SC1430	Dell	Quad Core 1600 Mhz	Intel	2 Gb	N/A	RAID1	Application Server
GCCPEDI	Windows Server 2003 SP2	YES	Power Edge 1800	Dell	Dual 3072 Mhz	Intel	2 Gb	N/A	RAID1	File/Print
MAINSERVER	Windows Server 2003 SP2	YES	Power Edge 2600	Dell	Dual 2800 Mhz	Intel	3 Gb	N/A	RAID4	Application / File & Print
GCCRCC	Windows Server 2003 SP2	YES	Power Edge SC1420	Dell	Dual 2800 Mhz	Intel	1 Gb	N/A	RAID1	File/Print
GCCRROB	Windows Server 2003 SP2	YES	KT400-8235	VIA Technologies	1600 Mhz	AMD	2Gb	N/A	RAID1	File/Print
GCCRHC	Windows Server 2003	YES	D865PERL	OIMERP	Dual 3072	Intel	512 Mb	N/A	RAID1	File/Print

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Server Name	Server type	Redundancy	Model	Vendor	Proc num	Proc model	RAM	On San	RAID	Application
	SP2				Mhz					
GCCGTDN	Windows Server 2003 SP2	YES	Power Edge SC1430	Dell	Quad Core 3072 Mhz	Intel	1 Gb	N/A	RAID5	Application Server
GCCRDN	Windows Server 2003 SP2	YES	Power Edge SC1430	Dell	Quad Core 3072 Mhz	Intel	1 Gb	N/A	RAID5	Application Server

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Tables 4-7: LSCC End User Equipment Inventory

Table 4: Network Printer Information

Make/Model	Location Name	Total Number
Kyocera-Mita KM-6330	Administration	1
CopyStar CS-3035	Administration	1
NEC IC25C3	Administration	1
NEC IC25C5	Administration	1
Dell 1700n	Administration	1
Xerox WC4150	Administration	3
HP Lj3052	Administration	2
 		
HP LjP2015dn	Round Rock Health Clinic	2
Sharp AR-455N	Round Rock Health Clinic	1
HP Lj1320	Round Rock Health Clinic	1
Xerox WC4150	LSCC Health & Wellness	1
 		
Xerox WC238	GCC Pediatric Clinic	1
Xerox WC4150	GCC Pediatric Clinic	2
 		
CopyStar CS-3530	GCC Adult Clinic	1
HP Lj2300n	GCC Adult Clinic	1
Ricoh 350e	GCC Adult Clinic	1
Ricoh 3000CL	GCC Adult Clinic	1
 		
CopyStar CS-3035	Round Rock Comm. Clinic	1
CopyStar CS-1820	Round Rock Comm. Clinic	1
 		
Ricoh 220	Granger Medical Clinic	1
HP Lj5	Granger Medical Clinic	1
 		
CopyStar CS-3035	LSCC OB/Gyn Clinic	1
 		
Xerox WC4150	Round Rock Dental Clinic	1
 		
Ricoh Aficio 180	GCC Dental Clinic	1

Table 5: Fax Information

Make/Model	Location Name	Total Number
Brother Intellifax 3800	Admin	1
Brother Intellifax 2800	GCC Pediatric Clinic	1
Brother Intellifax 3800	GCC Pediatric Clinic	1
Brother Intellifax 2820	GCC Adult Clinic	1
Brother Intellifax 2920	LSCC OB/Gyn Clinic	1
Muratec MFX-1700	Round Rock Health Clinic	1
Brother Intellifax 2800	Round Rock Health Clinic	1

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Table 6: Local Printer Information

Make/Model	Location Name	Total Number
HP 1020/22	Administration	6
HP Lj1320	GCC Pediatric Clinic	4
HP Lj2300	GCC Adult Clinic	1
HP Lj1020/22	Round Rock Comm. Clinic	1
HP Lj1020/22	Granger Medical Clinic	1
HP Lj1020/22	LSCC Ob/Gyn Clinic	1

Table 7: Scanner Information

Make/Model	Location Name	Total Number
HP ScanJet 8250	Administration	1
Epson 3170 Perfection	Administration	1

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Tables 8-11: Lone Star Circle of Care Applications

Standard Desktop Applications

The table below lists software and/or applications installed as a part of the standard desktop configuration for workstations used by LSCC staff at all locations. This setup is a typical Microsoft (MS) Operating System and Office installation, including MS Project on select workstations. The table below lists the components of this configuration:

Table 8: Desktop Applications

Application	Application Type	Number of Users	Location	Uses
Windows XP/Vista	Operating Systems	All	All	Desktop Operating System
MS Office 2k3 / 2k7 Pro SP2	Office Suite	150	All	MS Access, Excel, PowerPoint, Outlook, Publisher
MS Project 2k3	Application	30	Administration	Senior Staff Only
Adobe Acrobat Reader 8.0.2	PDF Viewing	All	All	Viewing .pdf files
WinZip	Archiving/File Compression Utility	All	All	Archiving/File Compression Utility

Healthcare-Specific Applications

Healthcare-specific applications comprise Enterprise-wide mission-critical applications, mission-critical application service provider (ASP)/Web-based applications, and healthcare utility applications.

Enterprise-wide mission-critical applications are large, transaction-based, multi-module applications. They are hosted locally and/or remotely, used by most or all staff members at the LSCC locations and typically require internal administrators and support personnel. Mission-critical ASP applications are used for specific functions and purchased on a subscription basis. Healthcare utility applications are used to support specific healthcare functions such as: scheduling, patient tracking (including prescriptions), or performing triage activities.

The LSCC's healthcare applications are shown in the table which follows.

Table 9: Healthcare-Specific Applications

Application	Application Type	Number of Users	Location	Uses
NextGen EMR	Electronic Medical Records	125-150	All clinics locations,	To be implemented beginning late summer, 2008. Electronic medical

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Application	Application Type	Number of Users	Location	Uses
	(EMR) system		excluding dental	charting. Also includes prescription requests and refill authorizations, lab requests, and results from lab vendor.
NextGen EPM	Enterprise Practice Management (EPM) system	125-150	All clinics locations, excluding dental	To be implemented beginning summer, 2008. Appointment scheduling, patient registration and check-in, charge capture and checkout, billing and A/R follow-up
QS1	Pharmacy system	30	All clinics locations, excluding dental	Serves CHC prescription processing needs based on a provider defined formulary
Patient Electronic Care System (PECS)	Collaborative tracking	50		Used for tracking data for collaboratives. Used for required reporting
TWICES	State of Texas immunization database	35	All clinics locations, excluding dental	Viewing previous immunizations, providing information regarding immunizations given in CHC clinics
NextGen Lab Interface	Electronic access to lab results	125-150	All clinics locations, excluding dental	To be implemented with NextGen EMR late 2008. Sending and receiving lab results for tests performed by CPL.
Medicaider	ASP/ Web Eligibility appointment scheduling, screening and tracking	40	All locations	Eligibility screening and tracking eligibility (grants, and sliding-fee scale)
Texas Medicaid & Healthcare Partnership (TMHP)	State of Texas Medicaid system	40	All locations	Verification of Medicaid eligibility.
ADP ezLabor Manager	Time management software	125-150	All locations	Online electronic timesheets
SureScript	Electronic prescription solution	30	All clinics locations, excluding dental	To be implemented with NextGen EMR late 2008. Used by CHC staff to facilitate electronic prescriptions
Rosetta	Interface engine for NextGen	30	All clinics locations, excluding dental	Interface to EMR for Lab results with CPL (not yet implemented).

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Administrative Applications

Administrative applications include those solutions used to support non-healthcare-specific enterprise functions like finance and human resources. Current LSCC applications listed below reflect systems that are in place:

Table 10: Administrative Applications

Application	Application Type	Number of Users	Location	Uses
Dynamics (version 10)	Financial, general ledger, fixed assets, inventory management, accounts receivable, accounts payable, requisitioning, and reporting	7	Admin office	CHC finance, budget, accounting, asset and inventory management, accounts receivable and requisitioning functions

Network Management Applications

Network management applications include solutions for access to remote hosts, asset management, security, and other required functions not specific to the business.

Table 11: Network Management Applications

Application	Application Type	Number of Users	Location	Uses
What'sUp	Network Monitoring software	1	Admin	Network device uptime monitoring software.
VNC	Remote support software	All	All	Software to remotely support all LSCC workstations
MS Remote Desktop LSCC	Remote server support	All	All	Remote server management software